

UPDATE: The City of Astoria's Parks and Recreation Department is aware that the unexpected interruption to services and programs due to the COVID-19 pandemic has caused financial difficulty for our patrons. Our Department is committed to providing resolutions that work best for our community members and we have developed a refund/credit policy to address this specific issue as it relates to services that were scheduled before and beyond March 31, 2020.

All payments to date for services and programs through the month of March are eligible for credit added to household accounts toward future charges, prorated for the days prior to interruption of our offerings.

If refunds due to cancellations are preferred, you may request that option via email using the information below. Please be aware that we will not be able to provide checks picked up at City Hall and all refunds will be mailed; or can be applied directly back to payment credit cards used for purchase.

Automatic withdrawals for services and memberships for future months' use will be suspended until we are able to offer access to the public again. ACH payments will be withdrawn 7 calendar days after our facilities reopen to the public. If you wish to cancel, or temporarily halt ACH payments, please reach out so we can assist you.

Director of Parks and Recreation Jonah Dart-McLean: [jdart@astoria.or.us](mailto:jdart@astoria.or.us) or 503 298 2467

Recreation Manager Brianna Bowker [bbowker@astoria.or.us](mailto:bbowker@astoria.or.us) or 503 325 8669

Aquatics Supervisor Terra Patterson [tpatterson@astoria.or.us](mailto:tpatterson@astoria.or.us) or 503 325 7027

Due to limited staffing and the nature of this fluid situation, we will do our best to respond as quickly as possible to inquiries.

We appreciate your patience while we are adjusting to this unforeseen and challenging circumstance and look forward to seeing you in our facilities again soon!

