

Astoria Parks and Recreation
AAC COVID 19 Day Use Reservation Refund Policy

Please read the following refund policy for day use reservations during the Astoria Aquatic Center's limited schedule due to COVID 19's impacts.

Day use fees must be paid in full prior to any use of the facility.

Full refunds will be granted if requested by 5pm on the day prior to a use reservation at the Aquatic Center. Credits on accounts are offered in lieu of refunds; if patrons prefer to apply their day use payment to another available reservation date/time in the future.

Cash Cards are nonrefundable and credit is not offered for their use.

To request a refund or credit, please email Terra Patterson at tpatterson@astoria.or.us, or Peter von Payens at pvonpayens@astoria.or.us, by 5pm on the day prior to your reserved use. You may also call 503 325 7027 to request a refund or to ask questions about this policy.

Please visit Astoriaparks.com for more information!